

Access Codes

Voicemail

Voicemail: *123

General Voicemail: *124

Voicemail Transfer: *125

Agents

Agent Pause: *204

Agent Not Ready: *205

Agent Project Dial: *212

Enhanced Services

Last Caller: *149

Monitoring: *199

Speakerphone Paging

Speakerphone Page: *399

Single Speakerphone Page: *400

Groups *600

Speakerphone Page:

Features

Speed Dial: *130

Other Networks: *188

Listen to CDR recordings: *170

Call Forwarding

Enable Call Forwarding: *71

Disable Call Forwarding: *72

Group Hunt

Toggle Do Not Disturb: *77

Enable Do Not Disturb: *78

Disable Do Not Disturb: *79

Enable Group Hunt: *510

Disable Group Hunt: *511

Caller ID

Call Parking

Call Park: 700

Call Park Start: 701

Call Park End: 720

Call Park Timeout (sec): 45

Enhanced Call Park: 800

Call Pickup: *88

Call Pickup Asterisk: *8

Parked Calls Transfer: Disable

Parked Calls Disable

Parked Calls Recording: Disable

System Tests

Music On Hold: *388

Echo Audio Read: *398

Greetings

Record Greeting: *301

Agent Greeting: *302

Change Greeting: *303

Overwrite Greeting: *304

Operation Times

Open Operation Times: *401

Close Operation Times: *402

Reset Operation Times: *403

Midnight Reset: Yes
No

Block CallerID:
Block CallerID once:
Unblock CallerID:
Call with CallerID list number:

Not Set

Operation Times BLFs

Open/Close:
Close/Reset:

Follow Me

Enable Follow Me:
Disable Follow Me:

Hot Desking

Hot Desking:

Save

