

Allstate Eagent Pop Up Integration

<https://eagent.allstate.com/account/login.aspx?phone=%callerid%>

1. Click on Tools - Preferences
2. Click on CRM on the left
3. click on the Call Popup tab
4. You can paste the link into one of the three spaces. This will determine how the link pops up on your computer. You can decide if you want it to pop up as soon as your phone rings (top option) or when you answer a call (middle option). The third option pops up eAgent when you hang up the phone. Also, be sure to check the "Enable for inbound calls" checkbox for the option you choose. This can be easily changed.

